

Healthier Communities Select Committee			
Title	King's elective services changes: update		
Contributor	Scrutiny Manager	Item	9
Class	Part 1 (open) - for information	24 February 2015	

1. Purpose

- 1.1 An item on elective service changes at King's College Hospital NHS Foundation Trust was considered at the Committee's meeting on 16 July 2014.
- 1.2 The Committee resolved to note the presentation from Roland Sinker (Chief Operating Officer, King's College Hospital NHS Foundation Trust) as well as the report on the changes and a response to the proposals from Lewisham Clinical Commissioning Group.
- 1.3 The Committee agreed that the changes should not be considered as a substantial variation in services; and that it would receive a further update on the implementation of the changes in early 2015.
- 1.4 The attached briefing from King's provides an update on the changes.

2. Recommendation

- 2.1 The Select Committee is asked to:
 - review the briefing provided by King's about the elective service changes;
 - give consideration to any issues for further scrutiny- when proposing items for the Committee's 2015-16 work programme.

Background documents

Minutes of the meeting held on 16 July 2014: <http://tinyurl.com/lv59v3z>

HCSC 160714:

- King's changes paper: <http://tinyurl.com/p4guh3n>
- Letter from Roland Sinker to OSC Chairs: <http://tinyurl.com/pxysr5w>
- King's OSC trigger template: <http://tinyurl.com/obf774z>
- King's changes CCG review: <http://tinyurl.com/pgtja2h>

Briefing: Trust update

Briefing for: Lewisham Healthier Communities Select Committee

Date February 2015

Subject Update on elective inpatient orthopaedic and gynaecology services at the Orpington Hospital and Princess Royal University Hospital

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1. Introduction

It has now been some time since elective inpatient orthopaedic and gynaecology services began to be provided at Orpington Hospital and the Princess Royal University Hospital (PRUH) respectively.

The rationale for relocation of these services is still very relevant as demand for our services continues on an upward trajectory. Impact on the availability of beds in the key areas of general medicine and critical care remains impacted by emergency admissions levels. In putting our patients first it is important that we take measures to manage this pressure. We have already done this in a number of areas with these elective changes being a specific example.

An update on the move was last provided in July 2014. This report provides a further update on the current status.

Overall the services are attracting a growing number of patients and patient satisfaction scores remain high. Patients using the service at Orpington Hospital, for example, have not experienced any cancellations due to bed pressures and the site has recently been given a five star rating on NHS Choices.

2. Patient choice and numbers

The choice of using these services is discussed with patients during consultations including patient transport arrangements. We have now formalised these discussions with all our consultants now using a bespoke pro forma. We do not currently hold data on patients who have chosen to remain at Denmark Hill but this is something we will work towards capturing for future reporting.

Numbers of patients choosing to use the services in 2014 are as follows:

Elective inpatient orthopaedic

By the end of December 2014 we had seen 3,160 patients since the opening of the service at Orpington Hospital. Length of stay continues to be low with the maximum stay at 4 days. The service has grown steadily and we are now operating at full capacity with 3 operating theatres, 23 inpatient beds and around 12 procedures every day with plans to increase this to 14.

Lewisham

A total of 69 Lewisham elective, inpatient orthopaedic patients had their procedures at Orpington hospital.

Elective inpatient gynaecology

By the end of December 2014 a total of 126 gynaecology patients from Denmark Hill have received their inpatient surgery at the Princess Royal University Hospital

Lewisham

A total of 11 Lewisham elective inpatient gynaecology patients have had their procedures at the Princess Royal University Hospital.

3. Waiting times and cancellations at KCH, Denmark Hill

We have made progress in cutting waiting times for orthopaedic surgery at Denmark Hill, making more beds available on the site. When comparing 2014 with the previous year, there is a significant reduction. The average waiting time in 2014 was 68 days compared to 103 days in 2013. This equates to a reduction of around four weeks. Additionally we have reduced the number of patients waiting over 18 weeks by more than half.

There has also been some reduction in cancelled procedures due to the availability of beds, down by 28 in 2014 compared to 2013.

4. Patient transport

King's provides free transportation to Lewisham patients who choose to attend Orpington Hospital and the PRUH. To date we have not received any formal complaints or had any issues raised with us regarding the free service provided to patients.

5. Patient feedback

Orpington Hospital – Boddington, orthopaedic ward

Friends and Family Test

The most recent Friends and Family test scores for the orthopaedic (Boddington) ward at Orpington Hospital are:

November:

97% would recommend their friends or family to have treatment on Boddington Ward
0% would not recommend their friends or family to have treatment on Boddington Ward

Owing to administrative error we are unable to provide data for December 2014. The issues have been resolved and standard reporting has resumed for the following months.

Princess Royal University Hospital - Surgical 8, Gynaecology ward

Friends and Family Test

The most recent Friends and Family test scores for the Gynaecology (Surgical 8) ward at PRUH are:

December:

100% would recommend their Friends and Family to have treatment
0% would not recommend their Friends and Family to have treatment

November:

96% would recommend their friends or family to have treatment on Surgical 8
4% would not recommend their friends or family to have treatment on Surgical 8